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Integrated Justice in Washington State

September 27-October 1, 2004

Activity in the JIN Program Office

Activity this week centered on the awarding of the Byrne Grant RFP and updates to the JIN web site.

Byrne Grant RFP

Online Business Systems of Portland Oregon was named the apparently successful vendor for the JIN Criminal History Query (CHQ) project. I have begun contract negotiations to finalize the statement of work. DIS will conduct debriefings for all vendors next week.

Summary Offender Profile (SOP)

The project manager from Templar, the system developer, announced his resignation from the company on Wednesday, effective immediately. I spoke with a company vice president shortly thereafter, and he is looking for someone to take over. He is also assessing the viability of the modifications to the application suggested by the pilot group in Pierce County in lieu of the existing contract to add a JBRS interface.

I was also scheduled to meet today with Carol Meraji from DOC to discuss their proposed use of SOP, but we have had to postpone that conversation until next week.

JIN Website Update

I have updated the JIN website to include links to publicly-available data, such as the WSP WATCH, the AOC JIS and some of the local inmate locator services. Thanks to Trina Regan of DIS for the publishing help and to all those who responded to my list serv request for relevant links. It's nice to see our state communications forum working so well. Anyone who has any suggestions for additions to the site, please follow the link at <http://www.jin.wa.gov/Public/index.htm>.

Swift Justice (Government Technology 09/04)

A kiosk at Gig Harbor City Hall in Pierce County allows domestic violence victims to request and obtain temporary restraining orders against abusers, typically within 24 hours. The process requires the victim to complete an affidavit and explain what they experienced, a process which typically takes about 30 minutes. The county hopes to add more kiosks and to automate the entire process, including notification to the victim's closest police department via GIS technology. [Full Story](#)

Miscellaneous

- ▶ I briefed the WASPC Executive Committee on the 2005 *JIN* Blueprint.
- ▶ I was interviewed by Microsoft representatives as part of the case study of JIN they are preparing.



► I have included four JIN briefing papers prepared in collaboration worked with DIS Communications staff. Please let me know if you would like additional copies of these materials, or of the 2005 *Blueprint*.

► I put in a request to Bev Hempleman, OFM, that the remaining National Governor's Association grant funds (which expire this month) be used to subsidize printing costs for the 2005 *JIN Blueprint*.



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Action Plan for the 2005-07 Biennium

What is the JIN model for justice integration?

- An enterprise approach
- Provides services where appropriate
- Acts as a knowledge and information clearinghouse for the justice community
- Preserves the majority of the work and financial commitment of justice integration with individual JIN constituents

2005-07 Task List	To be funded by
Design network and security infrastructure	FY 2004 Byrne Grant
Develop technology and design principles	DIS budget request
Create "knowledge center" for sharing information, project documents, applications	DIS budget request
Deploy and support Summary Offender Profile	DIS budget request
Add data sources and query capabilities to Summary Offender Profile	FY 2004 Byrne Grant (other grants, to be identified)
Develop and maintain integrated justice portfolio	DIS budget request
Identify, pursue and circulate grant opportunities	DIS budget request

An effective JIN enterprise architecture will make it possible to integrate disparate systems with powerful new technologies and better protect the security of our criminal justice data and the privacy of our citizens. Every JIN project will reach for the right balance of technology, compliance with enterprise standards and autonomy for the JIN stakeholder.

What will it cost?

Federal grants secured FY 2004	\$450,000
DIS budget request FY 2005-07	\$667,000
Total cost	\$1.1 million

Who will make it happen?

With the formation of the Integrated Justice Information Board and the support of the Program Office, the JIN has a new and empowered governance structure. The Board has developed a strategic approach to compete for resources and manage projects with multiple stakeholders.



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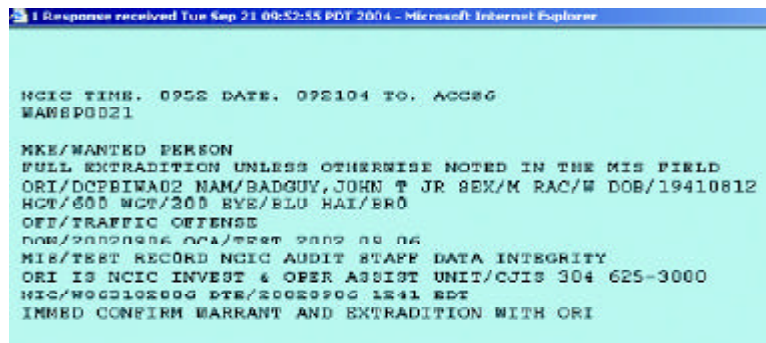
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Justice Information Network moves forward



Operational now ACCESS

Text-based, difficult to learn,
incomplete

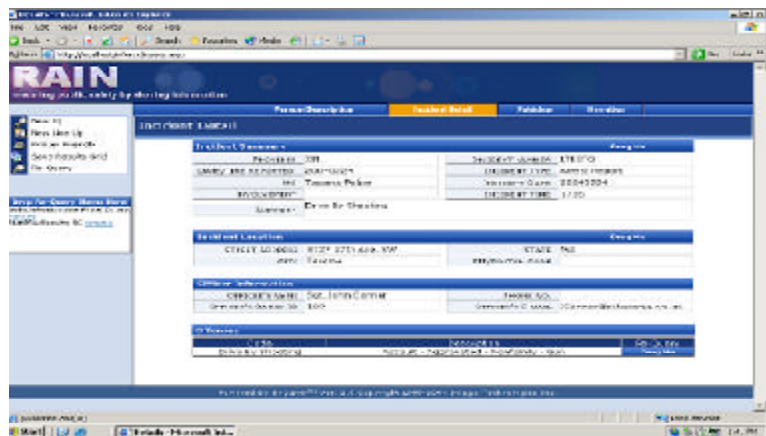
User requires extensive
training

Justice Information Network Login Help									
Criminal History					Last Run: Fri, Sep 15, 2004 10:00 AM				
Name: SMITH, JOHN DOB: 01/01/1971					Last Place: 01/01/1971				
Height: 5' 10"					Weight: 180 lbs				
SSN: 123456789					DOB: 01/01/1971				
Offense Code	Description	Class	Offense Date	Agency	Disposition	Disposition Date	Disposition Agency	Sentence	
00001	UNLAWFUL	CLASS 1	01/01/2004	WASCO COUNTY	GUilty		WASCO COUNTY	12 MONTHS	
00002	UNLAWFUL	CLASS 1	01/01/2004	WASCO COUNTY	GUilty		WASCO COUNTY	12 MONTHS	
00003	UNLAWFUL	CLASS 1	01/01/2004	WASCO COUNTY	GUilty		WASCO COUNTY	12 MONTHS	
00004	UNLAWFUL	CLASS 1	01/01/2004	WASCO COUNTY	GUilty		WASCO COUNTY	12 MONTHS	

Deploying now Summary Offender Profile

Internet-based, aggregated
data from important state
sources

Minimal training required



Early 2005 JIN Criminal History Query

Next-generation Justice XML
architecture to facilitate
integration, adding data
sources

Seamless incorporation into
existing interfaces or fast
access through central Web
portal

Application development can
be done at the local level by
multiple vendors or in-house
by IT staff





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Background, Solution and Achievements

Background: institutionalizing the Justice Information Network

1984. The Criminal Justice Information Act (CJIA) was enacted in 1984, in part to provide "timely and accurate criminal histories."¹ The CJIA also established an executive committee appointed by the heads of the Department of Corrections (DOC), the Office of Financial Management (OFM) and the Washington State Patrol (WSP). The committee was tasked to provide recommendations on how this goal could be achieved.

1992. In 1992, to "provide direction to the CJIA Executive Committee,"² the statutory members of the CJIA Executive Committee facilitated the creation of a Justice Information Committee (JIC) under the Information Services Board (ISB). The JIC was composed of five state agency directors (Administrator of the Courts (AOC), Department of Information Services (DIS), DOC, OFM and the WSP) and five local representatives (district and superior court judges, prosecutors, clerks and law enforcement).

2002-2003. In 2002 the CJIA and Justice Information committees were consolidated in preparation for a proposed law establishing a single governance body with a broader mandate for directing justice integration statewide. Pursuant to RCW §10.98.210, the reconstituted Executive Committee became the Integrated Justice Information Board in July 2003.

Around the same time, five agencies (AOC, DIS, DOC, DOL, WSP) agreed to fund the hiring of a program director and the creation of a program office at DIS to support the new governance structure.

Mission

Improve public safety by providing criminal justice practitioners with complete, timely and accurate information. Improve operating efficiency by facilitating the integration of disparate systems throughout the state.

The Challenge

1. Criminals remain undetected because information technology systems don't exchange critical data online in real time.
2. Law enforcement officers and criminal justice practitioners need a single online entry point that provides rapid access to all relevant data sources.
3. Data entered and re-entered at each step in the process produces errors and delays in availability.

¹ RCW §10.98.010.

² Office of Financial Management, Proposal to the Information Services Board, January 1992, p.1



Objective

(RCW 10.09.200)

Maximize standardization of data and communications technology;

Improve workflow within the criminal justice system;

Provide complete, accurate and timely information to criminal justice agencies;

Maintain security and privacy rights respecting criminal justice information.

The JIN Solution: take an enterprise approach

- Preserve the existing framework.
- Retain the majority of the work and financial commitment of justice integration with individual JIN constituents;
- Provide services where appropriate; and
- Act as a knowledge center for the justice community.

The JIN Blueprint

Leverage new technologies. Solutions like Justice XML, Web services and middleware make it possible to achieve integration goals faster and at lower cost than ever thought possible. Experience with the JIN proof-of-concept projects confirms that the benefits of these new technologies are real and practicable.

Build services to make key information available in real time. Summary Offender Profile shows that information from disparate systems can be consolidated with little impact on existing operational frameworks. The JIN proof-of-concept projects demonstrate how data from different sources can be incorporated seamlessly into existing interfaces increasing efficiency and minimizing implementation costs.

Develop a reliable, secure and efficient infrastructure for data sharing. JIN will lay the foundation for high-value, cost-effective information sharing projects by securing funding, developing progressive, responsive strategies and leveraging existing infrastructure.

Create technology and design principles to facilitate integration. JIN will empower the justice community and assure that future integration efforts can be achieved readily by establishing IT project guidelines, which are open and rely on national standards.

Build a JIN knowledge center. A JIN knowledge center will provide state and local criminal justice institutions with a range of services, expertise and resources – planning documents, data exchange services, consulting assistance and more.

2004 Achievements to Date

- Developed an operational model and conducted the pilot deployment of Summary Offender Profile.
- Conducted, at no cost to the state, two proof-of-concept projects, which exchanged information among key justice agencies in real time.
- Secured FY 2004 federal funding to design the infrastructure for JIN and develop a means for automated exchange of data from key state and local sources.
- Developed Strategic Plan for 2005-07.



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Risk, Challenge, Solution

The Risk

In early March 1998, Leonard Saldana was arrested for violating a stay-away order from his common-law wife, Sylvia Hernandez. The municipal judge set a modest \$4,000 bond, not knowing about Saldana's extensive criminal history. The courts and police shared criminal history data over the phone or in paper and only by individual request. Saldana had been jailed 19 times in the prior 10 years, including DUI, violating protective orders and domestic assault. On April 4, after his release on bail, Saldana stabbed his wife to death.

Lack of online access to criminal histories by the courts and prosecutors often means that use of criminal records to make bail and sentencing decisions – especially in non-felony cases and minor courts – is not fully informed. Procedures that rely on telephone requests, oral reports and/or paper transfer are too cumbersome to be used consistently.¹

In Washington, there are 39 county sheriffs with 39 subsets of criminal justice data – variously incomplete combinations of the full criminal justice dataset. Data is shared sporadically and updated manually at each step of the process.

The Challenge

1. Criminals remain undetected because systems don't exchange critical data in real time.
2. Law enforcement officers and criminal justice practitioners need a single online entry point that provides rapid access to all relevant data sources.
3. Data entered and re-entered at each step in the process produces errors and delays in availability.

A sustainable Justice Information Network (JIN) Program Office is a key component to the successful integration of justice information in Washington. A strong program office will coordinate vital communication and long range planning among JIN constituents and drive the implementation of enterprise-grade, central services that connect criminal justice practitioners with the information they need to improve public safety.

– Chief Lowell Porter, Washington State Patrol

¹ University of New Orleans, Center for Law and Justice, *Consequences of Inadequately Integrated Justice Information Systems, Project Report, March 2002*



Information technology is the edge needed by the justice community to put us one step closer to safer communities.

— Joseph Lehman,
secretary,
Washington State
Department of
Corrections

Justice Information Network Logout Help									
Criminal History									
Names: SMITH, JOHN SMITH, JOHN SMITH, JOHN				Birthdate: 12/14/1971		Location: WA			
Sex: M				Race: WHITE		Height: 5'10"			
Weight: 175				Eye Color: BRN		Hair Color: BRN			
Fingerprints: 123456789				Mugshot: 123456789		Mugshot: 123456789			
Offense Code	Description	RCW	Class	Offense Date	Agency	Disposition	Disposition Date	Disposition Agency	Sentence
02512	BUNCLADY 1	WA 2C 020	CLASS A FELONY	11/05/1987	KING COUNTY DEPT OF YOUTH SERVICES	ADULT		KING COUNTY DEPT OF YOUTH SERVICES	1200 - 1200, 0 SUP - 6 M
00001	RETAINTORY VIOL 3	WA 4A 000	CLASS A FELONY	04/20/1990	THURSTON COUNTY JUVENILE COURT	ADULT		THURSTON COUNTY JUVENILE COURT	1200 - 1200
00001	RETAINTORY VIOL 3	WA 4A 000	CLASS A FELONY	04/20/1990	THURSTON COUNTY JUVENILE COURT	ADULT		THURSTON COUNTY JUVENILE COURT	1200 - 1200

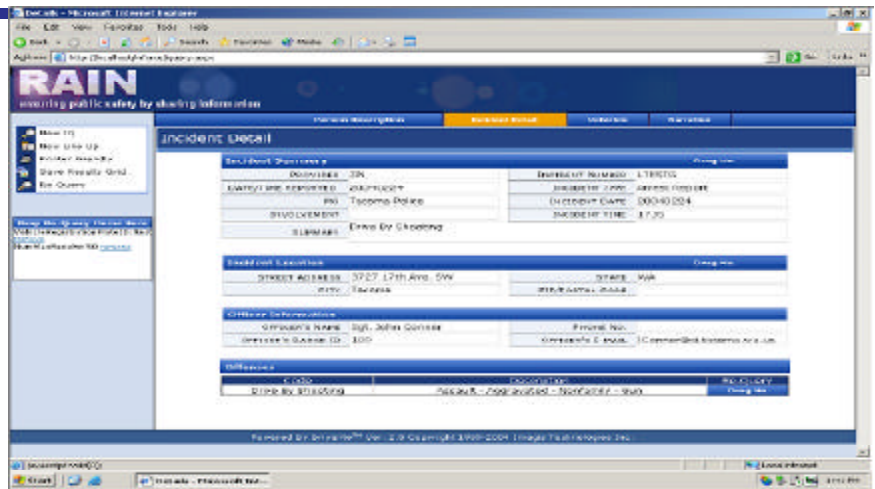
Who are you? What have you done? Where are you?

Summary Offender Profile provides real-time access to key state data sources right now.

2004 proof-of-concept allowed the King County Sheriffs Office to access state and local data from other counties.

Designed, built and implemented in six weeks at no cost to the state.

Federal funds in place now to design and develop a service based on this model, scheduled for completion in 2005.



JIN is the Solution

Justice integration means fast, accurate identification of subjects, automatic information exchange, correct data on warrants, detainers and restraining orders, comprehensive criminal histories and real time information on current status and location.

The JIN Blueprint

1. Build services to provide key information in real time
2. Develop a secure and efficient infrastructure; and
3. Establish standards that empower the criminal justice community